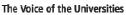


HRK German Rectors' Conference









DIES ASEAN-QA Training Workshop on Internal Quality Assurance Part III

22nd - 26th of October 2012

Ho Chi Minh City, Vietnam

Venue: Novotel Saigon Centre



Sunday, 21 October 2012		
17:00	Programme Management Team Meeting at Novotel Saigon Centre (Eureka Room)	
19:00	Informal Welcome Reception at Novotel Saigon Centre (Champagne Room)	
Monday, 22 October 2012		
Venue	Vietnam National University Ho Chi Minh City Campus Dai Hoc Quoc Gia Tp. HCMC Khu Pho 6, Phuong Linh Trung, Quan Thu Duc, Tp. HCMC	
8:15	Meeting at Novotel Hotel Lobby and Transfer to Vietnam National University Campus	
9:15	Registration	
9:30	Welcome the Participants and Introductions Assoc. Prof. Dr. Phan Thanh Binh, President, Vietnam National University Ho Chi Minh City Dr. Nantana Gajaseni, Executive Director, ASEAN University Network (AUN) Hannelore Bossmann, Director Branch Office Hanoi, German Academic Exchange Service (DAAD) Barbara Michalk, Head of Section Higher Education Reform in Germany and Europe, German Rectors´ Conference (HRK) Introduction of the Programme Dr. Philipp Pohlenz, Head of Centre for Quality Development, University of Potsdam	
11:00	Group Photo and Coffee Break	



11:30	Report of the Assessor Training in Manila
	Marc Wilde , Head of Section Joint Higher Education Management Programmes (DIES), German Academic Exchange Service (DAAD)
	Overview of the Potsdam Workshop Evaluation
	Ina Grieb , Consultant, Senior Expert, former Vice-President for Academic Affairs, former Director Centre for Scientific Training, Oldenburg University
	Frank Niedermeier , Project Coordinator ASEAN-QA, University of Potsdam
	Chair: Barbara Michalk, HRK
12:30	Lunch at University
13:30	QA Policy at Vietnam National University Ho Chi Minh City
	Assoc. Prof. Dr. Le Quang Minh, Vice President, Vietnam National University Ho Chi Minh City
	Case Study: Ho Chi Minh University of Technology
	Do Thanh Thanh Son, Head of Department, Quality Assurance, Ho Chi Minh University of Technology (VNU)
	Case Study: Hoa Sen University Ho Chi Minh City
	Nguyen Thanh Nga, Head of Department of Quality Control and Educational Inspection, Hoa Sen University Ho Chi Minh City
	Q&A and Discussion
	Chair: Dr. Philipp Pohlenz, University of Potsdam
15:15	Coffee break
15:45	Campus Tour
16:45	Transfer to Hotel
18:40	Meeting at Hotel Lobby for Walk to Welcome Dinner
19:00	Welcome Dinner at Rex Restaurant
	141 Nguyen Hue Blvd., Ho Chi Minh City



Tuesday, 23 October 2012		
Venue	Novotel Saigon Centre (Champagne B & Bordeaux A)	
9:00	Working Groups: Discussion of SAR Second Drafts	
	Group composition from past workshops continued:	
	A: Indonesia, Myanmar, Timor-Leste Dr. Titi Savitri Prihatiningsih , AUN-Chief Quality Officer, Gadjah Mada University, Indonesia	
	B: Laos, Thailand Johnson Ong Chee Bin, AUN-QA Expert, Singapore	
	C: Cambodia, Philippines Prof. Dr. Amelia Guevara, AUN Quality Officer, University of the Philippines	
	D: Brunei, Malaysia Barbara Michalk, HRK	
	E: Vietnam Dr. Philipp Pohlenz, University of Potsdam	
11:00	Coffee Break	
11:30	Working Groups Continued	
12:30	Lunch at Hotel (the Square Restaurant)	
14:00	External Evaluation in Practice	
	How do agencies conduct the external visits? Concepcion V. Pijano, Executive Director, Philippine Accrediting Association of Schools, Colleges and Universities (PAASCU)	
	Preparation for external evaluation: what to do before - during - after the visit. Prof. Dr. Amelia Guevara, University of the Philippines	
	Comment: Dr. Josephine Nyaboke Arasa, Assistant Professor of Psychology, School of Humanities & Social Sciences, United States International University Nairobi, Kenya Dr. Philipp Pohlenz, University of Potsdam	
	Chair: Ina Grieb, University of Oldenburg	



15:30	Coffee break	
16:00	Preparation for External Evaluation in Small Groups Preparation of a Project Action Plan for external visits	
17:30 - 18:30	Fireside Chat on SAR and External Evaluation Trainer Team answers individual questions by participants. Chair: Dr. Philipp Pohlenz, University of Potsdam	
Wednesday, 24 October 2012		
Venue	Novotel Saigon Centre (Champagne B & Bordeaux A)	
9:00	Reflection of the Role of QA Officers Johnson Ong Chee Bin Leading Teams Effectively Josephine Nyaboke Arasa, USIU Chair: Barbara Michalk, HRK	
12:30	Lunch	
13:30	Plenary: Country Reports and Discussion SAR groups report about discussed topics and challenges (5min) Chair: Dr. Titi Savitri Prihatiningsih, Gadjah Mada University	
14:30	Preparation for Thursday's Session about the Role of QA Officers Participants present their desired learning outcomes for the next day's session about the role of the QA Officer. Chair: Barbara Michalk, HRK	
15:30	Cultural Programme (Sightseeing tour)	



Thursday, 25	October 2012
Venue	Novotel Saigon Centre (Champagne B & Bordeaux A)
9:00	Reflection of the Role of QA Officers Johnson Ong Chee Bin
coffee break in between	Leading Teams Effectively Josephine Nyaboke Arasa, USIU
	Chair: Barbara Michalk, HRK
12:30	Lunch
13:30	Inter-Personal Skills Johnson Ong Chee Bin
18:00 coffee break in between	Effective Communication Skills Josephine Nyaboke Arasa, USIU
	Chair: Dr. Titi Savitri Prihatiningsih, Gadjah Mada University
18:15	Meeting at Hotel Lobby for Transfer to Farewell Dinner
Friday, 26 Oc	tober 2012
Venue	Novotel Saigon Centre (Champagne B & Bordeaux A)
9:30	Models of different QA-Systems
	Models of QA Systems in Universities Titi Savitri Prihatiningsih, AUN-Chief Quality Officer
	Examples from Participants Universitas Indonesia and Mahidol University
	Comments from African and European colleagues Josephine N. Arasa, USIU & Barbara Michalk, HRK
	Chair: Prof. Dr. Amelia Guevara, University of the Philippines



Network of QA Officers in East Africa		
An example of sustainability and good practice.		
Josephine N. Arasa, USIU		
Chair: Ina Grieb , University of Potsdam		
Feedback Session and Evaluation of the Workshop		
Frank Niedermeier , University of Potsdam		
Lunch		
The Way Forward		
Dr. Nantana Gajaseni , AUN with Marc Wilde , DAAD and Barbara Michalk , HRK		
Chair: Philipp Pohlenz, University of Potsdam		
Closing Ceremony		
Internal Programme Management Team Meeting (Eureka Room)		
Saturday, 27 October 2012		
Internal Programme Management Team Meeting (Eureka Room)		
Team Lunch		